

CSR – POLICY „ENVIRONMENT & SUSTAINABLE PROCUREMENT“

Introduction

Sustainability is a lived responsibility across all departments at Mondial. For every decision we make, we assess the impact on the environment, resources, and society — both internally and in customer projects.

We actively shape an environmentally conscious future and aim to offer our clients, partners, and suppliers sustainable solutions.

Our commitment includes ecological measures (energy, waste, mobility), responsible procurement, and specialized offerings such as Green Meetings and Green Groups, which are designed and certified according to strict environmental criteria.

Principles and Guidelines

1. Comprehensive Integration:

Every department — from Business Travel, Tourism, and Tour Operations to Congress Management, MICE, Accounting, Marketing, and Production — is encouraged to consider environmental aspects. We continuously strive for improvement: wherever possible, we replace standard processes with sustainable alternatives.

2. Transparency and Accountability:

We document our environmental measures, report on progress, and regularly evaluate the effectiveness of implemented actions.

3. Sustainability in the Supply Chain:

We work exclusively with partners who comply with environmental, social, and governance standards. Respect for human rights, fair working conditions, and environmental protection are mandatory requirements.

4. Regional and Certified Suppliers:

We give preference to companies with recognized environmental certifications (e.g., Austrian Ecolabel, Blue Angel, Fairtrade, ISO 14001) and actively select such partners.

5. Partnership Approach:

Long-term cooperation with environmentally responsible suppliers promotes innovation, quality, and sustainable growth.

6. Selection of Service Providers, Hotels, and Accommodations:

We prioritize partners who can demonstrate environmental certification and are willing to implement and uphold sustainable standards with us.

Principles and Guidelines

Energy & Resources

- » Efficient use of electricity, heating, and ventilation in our offices and branches
- » Use of energy-efficient devices and lighting systems
- » Transition to renewable energy sources where feasible
- » Reduction of paper consumption through digitalization
- » Waste separation, recycling, and elimination of single-use products

Mobility and Travel

- » Promotion of climate-friendly modes of transportation (public transit, rail, bus) for employees and customers (e.g., congress participants)
- » Evaluation of low-emission alternatives for business travel
- » For group travel: climate-friendly arrivals and departures, such as buses using HVO fuel (up to 90% CO₂ reduction)
- » Sustainable Events – Green Meetings:
Mondial has been a license holder of the Austrian Ecolabel for Green Meetings since 2012. We provide consulting and support for planning and executing certified Green Meetings and events. Criteria include environmentally friendly venues and hotels, climate-conscious mobility, material and waste management, regional catering, and social inclusion.
- » Sustainable Group Travel – Green Groups:
Under the label Green Groups, Mondial offers sustainable group travel, incentives, seminars, and team-building programs. Each program is tailor-made and can be certified by Mondial with the Austrian Ecolabel for Sustainable Travel Offers.
Focus areas include climate-friendly transportation (rail or HVO-fueled buses), certified hotels, and resource-efficient, regional activities.

Sustainable Procurement

- » Supplier selection based on ecological, social, and ethical criteria
- » Integration of sustainability requirements into tenders and contracts
- » Priority for environmentally friendly, recyclable, and durable materials
- » Printed materials are produced exclusively by companies certified with the Austrian Ecolabel
- » Procurement staff receive training on sustainable purchasing and fair business practices

Objectives

- » Annual reduction in energy consumption
- » Increase in the share of renewable energy sources
- » Growth in the proportion of certified Green Meetings
- » Expansion of the Green Groups offering
- » Increase in the number of partners with environmental certification
- » CSR reporting for our business travel clients



Monitoring and Accountability

Sustainability is a top management priority, and overall coordination lies with the executive management. Each department has a designated representative responsible for reviewing projects for sustainability, advancing relevant topics, and raising awareness among colleagues. At regular intervals, actions and target achievements are reviewed and documented. Customer feedback is systematically evaluated to implement improvements. In cases of deviations or non-compliance, corrective measures are initiated.